

UP NORTH STRINGS

Service and Sales of Student Stringed Instruments

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UP NORTH STRINGS TRADE-IN POLICY

We don't charge 'restocking' fees, or 'reconditioning' fees, and rarely even charge for repairs or restoration unless it is substantial. Up North Strings will grant 100% credit of your purchase price when trading up to a higher level instrument if returned in *good* condition.*

**Trade-in policy is good on all Up North Strings instruments, but no other brands. Any repairs needed on the trade-in will be deducted from the credit amount. No 'restocking' or 'recondition' fees will be charged. Up North Strings will obtain all repair costs, if applicable, and notify the customer of the costs before final transaction is completed. Credit cannot be transferred from one individual to another, but must apply to upgrade for individual with instrument being traded in. Trade-in must be same instrument type, such as violin to violin, cello to cello.*